



## Cross-Cultural Consulting Services, PLLC

Expert Social Development Practitioners

CCCS is an international consulting firm based in the USA that supports private and public sector actors in the field of international social development. Unique among other consultancies, CCCS specializes in policy frameworks safeguarding the rights of Indigenous Peoples and stakeholders that are particularly vulnerable to social impacts arising from development projects. Our particular emphasis is on establishing and maintaining cross-cultural dialogue that is sensitive to the needs of all parties involved.

CCCS and our global network of anthropologist associates offers the greatest value-added to clients in need of the following services:

- **Localization:** Making use of our extensive and growing network of experienced anthropologists and social development experts, CCCS helps clients bridge the often very different social development and impact management requirements of local and national legislation on the one hand and globally recognized best practice on the other. In short, we aid clients in identifying cost-efficient means to satisfy both the requirements of national law and the imperatives of internationally recognized good practice, defined by international financing institutions like the IFC, the World Bank and the ADB.
- **Social Impact Assessment (SIA) and Social Action Plan (SAP) Formulation:**
  - Social Baseline Study
  - Social Risk Analysis and Assessment
  - Situation Assessment
  - Public Consultation and Disclosure Plan
  - Grievance Redress Mechanism
  - Resettlement Action Plan
  - Indigenous Peoples (or Community) Development Plan
  - Cultural Heritage Screening
  - Migration Management Plan



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- **Policy Analysis:** CCCS supports clients in making sense of international and national policy and legal frameworks for social protection. For private sector clients, CCCS has a proven track record of formulating innovative strategies for integrated compliance solutions. For institutional clients, CCCS has extensive experience in supporting policy reform efforts addressing the protection of vulnerable peoples, especially Indigenous Peoples, ethnic minorities, the very poor, and women at risk.
- **Cultural Brokering:** We specialize in establishing tripartite cooperation between project proponents, indigenous and local communities, and government stakeholders, with an emphasis on the importance of understanding and responding to cultural difference.
- **Management Consulting:** We are adept at designing project social management teams, defining operational targets and performance indicators, and establishing mechanisms for long-term evaluation of team and contractor performance.

CCCS' private sector clients hail from a variety of sectors, such as **energy, infrastructure development, and education**, and include both small and (very) large organizations. The bulk of our private sector expertise is with **extractive industry operators**. One of our prominent clients is the **Sakhalin Energy Investment Company** in Russia, for which CCCS has guided the design and implementation of the *Sakhalin Indigenous Minorities Development Plan* (SIMDP). The Sakhalin SIMDP continues to garner global praise as a trend-setting model for company-community partnership in the extractive industries, and a premier Russian contribution to the global corpus of international good practice. Similarly, we are currently working with the **Abadi LNG Project** in Indonesia to manage the project's preparation of a complete document package to meet the social safeguards requirements of IFC's Performance Standards 1, 2, 4, 5, 6, 7, and 8.

We achieve sustainable results by bringing together corporate planners, local communities and government decision-makers in cooperative planning forums and by contributing an anthropological sensitivity to cultures—including the cultures and values of corporations and governments. CCCS helps all parties to understand and overcome the challenges of cross-cultural dialogue.

Past and current clients of CCCS policy analysis services include the **World Bank**, the **Inter-American Development Bank** (IADB), the **Asian Development Bank** (ADB), the **European Bank for Reconstruction and Development** (EBRD), the **United States Overseas Private Investment Company** (OPIC), and the **International Finance Corporation** (IFC). Our work includes the harmonization and formulation of **safeguard policies** for the protection of Indigenous Peoples, as well as developing operational manuals to help project designers and task team leaders evaluate and enforce **policy compliance**. We served a special advisory role to the ADB during their *Safeguard Policy Update* (SPU) with special attention to the operationalization of **Free, Prior and Informed Consent** (FPIC). We similarly advised the EBRD throughout their design of their sustainability framework on Indigenous Peoples issues. CCCS has also served as a lender's consultant for **project performance monitoring** and **due diligence efforts** for the World Bank, the ADB, and OPIC.



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