



Cross-Cultural Consulting Services, PLLC

Support for Extractive Industries Projects

In the 21st century, the extractive industries form one of the most heavily scrutinized development sectors. When social and economic impacts are not appropriately managed, or when local communities feel that they derive insufficient benefits from extractive industries projects, individual grievances can balloon into sustained opposition and protests. The damage may not be limited to a company's reputation alone, but can lead to hesitation on the part of investors and even disruptions to everyday operations—and the bottom line suffers.

To pre-empt such developments, and instead foster constructive stakeholder relationships, CCCS assists clients in obtaining what the IFC calls a **social license to operate**. We do this by devising and implementing quality solutions for sustainable long-term engagement with local communities. Making use of our extensive network of culturally aware, experienced and technically competent social development practitioners, CCCS has successfully guided social development interventions for extractive industry operators in Russia, Indonesia, and the Philippines. Our work on these projects has brought CCCS global corporate recognition.

From exploration to decommissioning, the services we provide to extractive industry projects:

- Advice on how to achieve effective partnerships with local communities and governments—and facilitation of such positive interactions
- A specialized focus on Indigenous Peoples, ethnic minorities, and other vulnerable or marginalized groups—groups whose experiences can make or break a project's reputation and its effective local engagement
- Preparation of core social reporting documents for international financial organizations, including:
 - **Social Impact Assessments** — determining how a project may affect local communities, and devising appropriate action and mitigation plans
 - **Public Consultation and Disclosure Plans** — helping projects identify an appropriate and coherent message to affected communities on project impacts, and providing guidelines for communicating with the public, disclosing information, and establishing a code of conduct



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- **Community (or Indigenous Peoples) Development Plans** — partnering with local communities and governments to realize each stakeholder’s developmental aspirations, and helping to broker benefits-sharing arrangements commensurate with a project’s anticipated scope
- **Resettlement and Livelihood Restoration Plans** — brokering agreements between projects, government and communities on shared responsibility for resettlement planning and impact monitoring in response to project-induced physical and economic displacement
- **Migration Management Plans** — working with local government and communities to anticipate and prepare for potential in-migration
- **Cultural Heritage Preservation Plans** — helping perform due diligence in order to mitigate and avoid negative impacts to cultural property and heritage



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